

# Wheels on the Bus Tour

1 SEPTEMBER 2018



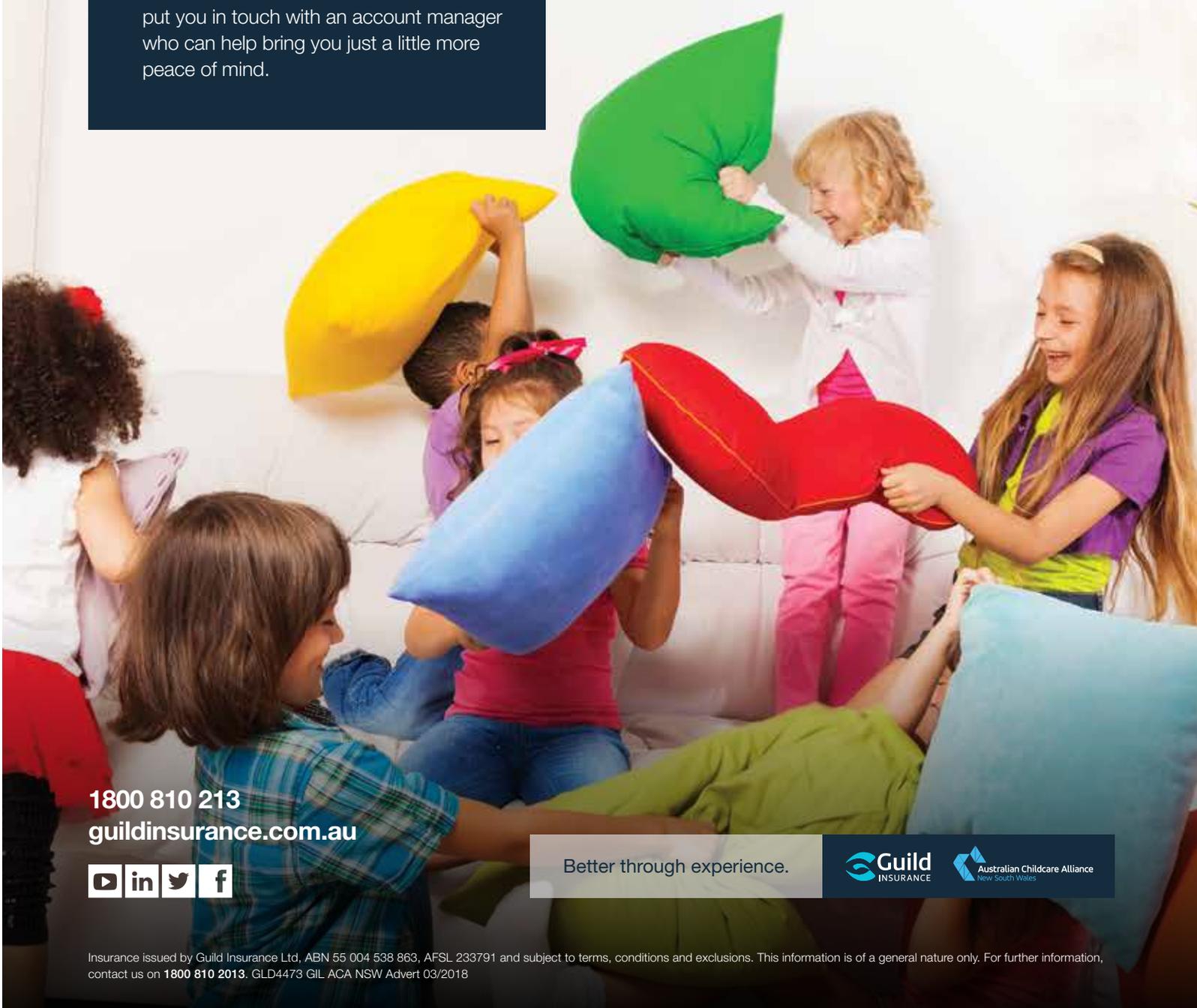
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New South Wales



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# President's Letter

*Welcome to the third Wheels on the Bus Tour for 2018! We will be visiting three unique services. A very big thank you must be said to today's wonderful hosts, the Owners, Directors and Educators of Kindikids- Ryde, Farran St Quality Childcare and Hillsong Childcare Centre. Without the generosity of these services, we would not be here today.*

*Please use today as an opportunity to interact with Service Host Julie Madgwick as well as your fellow participants on today's tour. Each and every person on today's tour brings with them a wealth of knowledge about the childcare sector.*

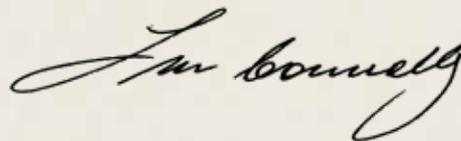
*We are also grateful to our corporate partners, sponsors and advertisers of the bus tour who, without them, it would not be possible to bring these tours to you.*

*Within this booklet, you will find information about each service and there is room within to record any reflections or inspiration you may gain from the services we visit.*

*We ask that you request permission from the service before taking any photographs as well as respecting the wishes of the services involved.*

*We hope that you find the day inspiring, fun and an opportunity to meet and network with like minded individuals.*

*Warm Regards,*



**Lyn Connolly  
President  
Australian Childcare Alliance NSW**



# Welcome

Welcome to Australian Childcare Alliance (ACA) NSW, September  
Wheels on the bus tour!

This is the third of four ACA NSW bus tour for 2018.

The ACA NSW bus tours have been operating since 2016 and provide Approved Providers, Owners, Directors, Educators and Investors with an invaluable opportunity to gather insight in how Exceeding and Excellent centres are operated everyday.

This booklet gives information on each centre and spaces for you to reflect and take notes on your experiences.

On today's tour, you will be able to explore the services and ask questions of the staff who work in the services on a day to day basis. You can explore the different ways in which you can draw further inspiration from their Exceeding or Excellent rating!

On board today's tour, you will also have the opportunity to hear from ACA NSW sponsors who provide industry services. Without the support of ACA NSW's sponsors, today's tour would not be possible.

ACA NSW would also like to thank Kindikids Ryde, Farran Street Quality Childcare and Hillsong Child Care Centre for opening their services to today's bus tour.

Enjoy the tour!

ACA NSW Staff



# Itinerary

- 9:00** Welcome
- 9:30** Drive to Kindikids Ryde
- 10:00** Tour Kindikids Ryde + Morning Tea
- 11:15** Drive to Farran St Quality Childcare
- 11:40** Tour Farran Street Quality Childcare
- 12:30** Drive to NBC Sports Club for lunch
- 12:50** Lunch
- 13:35** Drive to Hillsong Child Care Centre
- 14:05** Tour Hillsong Childcare Centre
- 15:05** Return to ACA NSW by 15:30pm





Kindikids Early Learning Centres officially opened Australia's newest, most advanced, state-of-the-art early childhood education and care facility, Kindikids Ryde, in Sydney's northern suburbs in March 2018.

Kindikids Early Learning Centres have been operating across Western Sydney for over 20 years and have been rated Exceeding by the Australian Children's Education and Care Authority. Kindikids Ryde sets new standards for quality early childhood education and care.

Operating Monday to Friday from 7 am to 6 pm, Kindikids Ryde accommodates 106 children aged 6 weeks to 5 years. With an open plan indoor educational environment over two levels, it offers children plenty of opportunities for learning and discovery, as well as an exciting outdoor environment designed to stimulate their natural curiosity and encourage growth and development. This includes landscaped surroundings of plants, trees, natural grass as well as physical experiences encouraging children's fundamental movement skills.

The welcoming foyer area is an ideal place for families to start their day allowing for convenience during arrival and departures. Families are welcome to enjoy a cup of tea or coffee in the relaxed lounge area.

Kindikids also has a fully secure carpark and lift access to make drop off and pick-up easier. Parents can also stay actively involved during the day via the KindiView app, where they can receive live newsfeeds of their child's routines, including meals, rest and toileting schedules, daily curriculums and much more.

Kindikids Ryde actively prepares children for Kindergarten, also offering physical fitness which is integral to well-being and self-confidence, instilling positivity in mind, body and soul, teaching sustainability and environmental responsibilities, whilst fostering diversity in our multi-cultural world.

Kindikids strength is in their great Team who work tirelessly each day to ensure that every child has the best start in life for an even more spectacular future.





# *Farran Street*

## *Quality Child Care Centre*

Farran Street Quality Child Care Centre has been operating as a private long day care centre in a leafy Lane Cove street providing education and care for children between the ages of 0 to 6 for over 20 years.

The service has 3 age groups 0-2-year old's, 2-3-year old's, and 3-5-year old's. Each age group has its own area, outdoor space and individualised program.

Farran Street Quality Child Care Centre operates in a quiet residential area and has strong ties to the community. The children are encouraged to develop their own understanding of their community through regular bush walks, visits to the library and interactions with local businesses.

Farran Street Quality Child Care Centre is a small 35 place service which has been consistently rated as an Exceeding service. They choose to hire educators with higher qualifications and operate over educator-to-child ratios because it provides quality outcomes for children.

Their focus, as well as being on the community, is helping children form their own sense of identity. They make a

conscious effort to recruit educators with diverse skillsets and cultural backgrounds including Aboriginal, Thai, Italian, Chinese, Indian, Filipino and Australian.

Farran Street Quality Child Care Centre operates in a highly competitive environment with over 15 long day care services in a 1km radius. They maintain their competitive advantage by providing calm, quality learning environments for children.

When you visit Farran Street Quality Child Care Centre you see that this is a place where everyone cares for each other, they check in daily and say hello and goodbye with a smile, to families, children and colleagues. It provides the perfect environment for children to learn, grow and discover.







About Hillsong Child Care Centre:

- Hillsong Child Care Centre is a 40-place early Education and Care service located at 1-9 Solent Circuit at Baulkham Hills. The service is operational Monday to Friday from 7.45am to 6.00pm. The service has two rooms and is licensed for five 0-2-year olds, ten 2-3-year olds and 25 3-5-year olds.
  - Hillsong Child Care Centre is rated by the NSW Regulatory Authority as an exceeding service in all elements and standards.
  - The service is further rated by the Australian Children's Education and Care Quality Authority as an excellent service.
  - The service values are reflected in the Philosophy statement.
  - A range of videos developed in each quality area highlight implementation of the National Quality Standard in service practice.
- Hillsong Child Care Centre is committed to continuous improvement and developing a sense of belonging and support for children and families. An example of this ongoing resource development and parenting support.
  - The service contributes to the development of the community and the wider Education and Care sector.
  - The service values professional development as demonstrated by implementation of a Professional Learning Framework.
  - The service collaborates and builds partnerships with professional, community and research organisations and prioritises the strengths and needs of the children and families.





# OUR Practice

- To see children who are
  - Safe, happy and confident,
  - Thriving and flourishing in all areas,
  - Developing into contributive, valued members of society,
  - Building strong, positive relationships,
  - Becoming resilient adults,
  - Coming to know Christ in a personal way.
- To serve to build families who are
  - Heard, acknowledged, respected and appreciated,
  - Empowered in their parenting journey,
  - Supported in their own health and well-being,
  - Sought after and valued in their contribution to their service.
- To build partnerships with the community that contribute to the best outcomes for children, families and individuals in our service and to contribute to our local, national and global community through positive change and impact in Early Education and Care.

*What do you like to hear here at Hillsongs Childcare?*  
*"Remember when we had the Police? I like to hear about them because they know about the bad people and maybe Power Rangers too!"*



*What do you like playing with in the Adventure room?*  
*"I like playing with the craft area, because we can make so much stuff with it, like planes!"*



*What do you enjoy doing?*  
*"I enjoy drawing and doing art and craft."*



# CORE Values

- GOD-CENTRED
- TEAM-WORK
- RESPECT
- EXCELLENCE
- TRUST
- HONESTY
- RESPONSIBILITIES
- LOVING OTHERS
- RELIABLE
- REFLECTION
- INTEGRITY
- COMMITMENT
- GROWTH



# OUR Purpose

- Aligned with the National Quality Standard, we believe in the importance of kindness, purpose and philosophy.
- To strive to provide excellence in the delivery of Early Education Care.
  - To integrate a Christian curriculum in the delivery of the Educational program to support children's well-being and holistic development.
  - To support families in their roles as parents, extending the impact this has on children beyond time they spend at the service and demonstrating the kind of leadership ACECQA looks for when awarding a rating of excellence" Mr. Foster, 5.1.2017.

*What do you like about school? Why?*  
*"I like to make machines to turn animals into funny machines and funny people into things you see like Spy Glitch they have a device."*



# OUR Vision

**LOVING GOD  
 LOVING PEOPLE  
 LOVING LIFE**



*What is something you would like your teachers to do in the room?*  
*"We can make our room like a black hole, a really, really dark room and hang planets across the room."*



*What do you want to do when you grow up?*  
*"I would like to do building because I love my dad and I like to be an astronaut because I love science. Astronauts can't breathe without the suit because there is no oxygen in space."*

# OUR Mission

- TO VALUE CHILDREN, STRENGTHEN FAMILIES AND EMPOWER OUR COMMUNITY TO REACH AND INFLUENCE THE WORLD.
- TO CREATE SAFE, NURTURING, WARM LEARNING ENVIRONMENTS.
- TO BUILD SECURE, POSITIVE, RESPECTFUL RELATIONSHIPS WITH CHILDREN AND FAMILIES.



# OUR Philosophy

Reflects our values and purposes, beliefs, behaviours and principles. It sets out our outcomes and practices to guide our team of Early Childhood Professionals in conjunction with families and stakeholders in a collaborative effort toward the achievement of nationally agreed best standards.



*What do you like to hear here at Hillsongs Childcare? (What do you want to learn more about?)*  
*"I like to hear about science. I want to learn more about space, black holes, light and gravity."*



HILLSONGS CHILD CARE CENTRE ACKNOWLEDGES THE TRADITIONAL OWNERS OF THE LAND AND PAY OUR RESPECTS TO THE ELDERS PAST, PRESENT AND EMERGING.



# Julie Madgwick



Julie is an international consultant, passionate about teaching and learning from the important early years to empowering adults as life-long learners. She believes the provision of quality education and care is the key to promoting a cycle of success for children, families and communities.

Julie is the Managing Director of Collaborative Training Solutions, a consultancy company offering professional development, advisory leadership, leadership coaching, in service support, educator and leader performance development and management services. With over 30 years experience in the education sector, Julie offers practical advice and guidance. She has extensive experience in the management of early childhood services and is fully conversant with the requirements of the National Quality Framework.

Julie worked at the Australian Children's Education and Care Quality Authority (ACECQA) managing the Qualifications team, developing presentations and articles, and assessing Excellent rating applications. She has her Authorised Officer qualification and has been an assessor internationally. Julie has also collaborated with international consulting companies and governments on major reform projects in the Middle East and Cayman Islands.

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**Australian Childcare Alliance**  
New South Wales

In 2017  
&  
2018

**DONE**

- the restoration of LDC funding for Adult Migration Education Programme
- the FWC Equal Remuneration Order (ERO) and the unions' push to increase wages by 39%-72%
- payroll tax threshold increase to \$1m
- engagement with the Senate Select Committee on Red Tape
- assistance with members' staff to request to be excused from Jury Duty
- the new trial of a leasing contract negotiator and advisor
- revamped Retreat Weekends
- introduction of the annual International Early Childhood Symposium
- the reintroduction of at least 20 Network Meetings each year
- Reintroduction of New Owners and Investor Nights
- expansion of member benefits eg:
  - o over 150 templates of policies/checklists/forms/correspondences
  - o updating 80+ legacy template policies/checklists/forms/correspondences from 2015 to 2017
  - o refresh with new templates of all of regulation 168 policies
- full suite of tools and training for new childcare subsidy (CCS)
- assistance with parents CCS entitlements through centrelink
- change in the new MyChild website to include last assessment and rating date
- reintroduced Early Childhood Education Week (formerly known as Childcare Week) the largest awards program in NSW
- the establishment of the Annual Survey of Early Learning and Childcare Services

# WORKING ON

- application to the Fair Work Commission to increase wages of ECTs by up to 59%
- childcare oversupply
- the failures of the new State Environmental Planning Policy (Educational Establishments and Child Care Facilities)
- a better and fairer assessment and rating process
- labour shortages of educators and ECTs engagement with governments to fix labour shortages of educators and ECTs
- the Start Strong and Universal Access program
- the Modern Awards Review
- Creating a service to recruit overseas educators and ECTs
- Withdrawal of the Commonwealth Government from the National Partnership Agreement.



- Engagement with the Commonwealth with NSW Governments on comprehensive rethink for an affordable and quality Early Childhood Education and Care
- Potential introduction of quick 2 hour courses (“quickies”) in industrial relations, legal defences, assessment and ratings (including appeals), enhanced approval

# INSPIRATION



# REFLECTIONS



# childcare concepts

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A young child with blonde hair is painting a man's face with green paint. The man has green paint on his forehead, nose, and cheek. The child is wearing a white t-shirt with green paint splatters. The man is wearing a white t-shirt with green paint splatters. The background is a blurred indoor setting.

# Let it go

When you're looking after children, you know you can't control everything. However, you can help your staff get back on their feet faster should something happen to them while at work.

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# ACA NSW CALENDAR OF EVENTS

## AUGUST - DECEMBER 2018

### AUGUST

03 AUGUST 2018  
MUNCH & MOVE DAY

06 AUGUST 2018  
ACA NSW CHATSWOOD  
NETWORK MEETING

13 AUGUST 2018  
ACA NSW CANBERRA  
NETWORK MEETING

20 AUGUST 2018  
ACA NSW SUTHERLAND  
NETWORK MEETING

27 AUGUST 2018  
ACA NSW WOLLONGONG  
NETWORK MEETING

29 AUGUST 2018  
EXECUTIVE COMMITTEE  
MEETING

### SEPTEMBER

01 SEPTEMBER 2018  
WHEELS ON THE BUS TOUR

03 SEPTEMBER 2018  
ACA NSW NEWCASTLE  
NETWORK MEETING

10 SEPTEMBER 2018  
ACA NSW CENTRAL COAST  
NETWORK MEETING

19 SEPTEMBER 2018  
CUPCAKE 4 A CURE

24 SEPTEMBER 2018  
ACA NSW SUTHERLAND  
NETWORK MEETING

24 SEPTEMBER 2018  
EXECUTIVE COMMITTEE  
MEETING

### OCTOBER

08 OCTOBER 2018  
ACA NSW COFFS HARBOUR  
NETWORK MEETING

22 OCTOBER 2018  
ACA NSW PARRAMATTA  
NETWORK MEETING

24 OCTOBER 2018  
OFFICE OF THE  
CHILDREN'S GUARDIAN  
SAFE SERIES WORKSHOP

27 OCTOBER 2018  
WHEELS ON THE BUS TOUR

EARLY CHILDHOOD  
EDUCATION WEEK  
GALA AWARDS NIGHT

29 OCTOBER 2018  
EXECUTIVE COMMITTEE  
MEETING

### NOVEMBER

05 NOVEMBER 2018  
ACA NSW BLACKTOWN  
NETWORK MEETING

19 NOVEMBER 2018  
ACA NSW WOLLONGONG  
NETWORK MEETING

### DECEMBER

25 DECEMBER 2018  
CHRISTMAS DAY

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