

Mr Chiang Lim
Chief Executive Officer
Australian Childcare Alliance New South Wales
PO BOX 660
PARRAMATTA NSW 2124

RML19/3793

Dear Mr Lim

Thank you for your letter of 1 November 2019, to the Hon Sarah Mitchell MLC, Minister for Education and Early Childhood Learning, regarding the visibility of alleged breaches and non-compliance by services in the NQA ITS portal. The Minister has asked me to respond on her behalf.

I acknowledge your comments regarding the ability of services and approved providers to view alleged breaches of the National Law and Regulations, and other non-compliance issues, in the NQA ITS portal.

I have asked that NSW work with the Australian Children's Education and Care Quality Authority (ACECQA) to seek possible enhancements to the NQA ITS system to ensure that services and approved providers are able to view alleged breaches of the National Law and Regulations, and other non-compliance issues, in the NQA ITS portal.

As you know, the NQA ITS is a national database hosted by ACECQA. As such, any changes would have to be approved by all states and territories. Furthermore, system enhancements would have to be made, and agreed, in a way to ensure the privacy provisions of the National Law are not breached.

NSW will continue to work with ACECQA and the other jurisdictions to ensure that the NQA ITS is enhanced to meet the needs of the sector.

Thank you again for raising this matter.

Yours sincerely



Nancy Chang
A/Executive Director
Early Childhood Education

22 November 2019