

THE FOLLOWING IS AN EXTRACT OF INFORMATION PROVIDED BY
RMM GROUP

CORRECT AS OF 13 AUGUST 2020

Contact Information

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General Pricing Information

COVID-19 Deep Cleaning Rates

- 0-500 m² - \$1,800.00
- 501-700 m² - \$3.69/m²
- 701-2,000 m² - \$3.13/m²
- 2,001-5,000 m² - \$2.96/m²
- 5,001-10,000 m² - \$2.00/m²
- 10,001-20,000 m² - \$1.65/m²
- 20,001+ m² - \$1.27/m²

**Notice of Engagement
Conditions**

- Not provided.

Other information provided

- Certificate of completion sample (see following)
- Further commercial background information (see following)

COVID-19 – Return To Work Cleaning Plan

This document details the stages available for COVID-19 precautionary and confirmed cleaning when returning to normal operation. COVID-19 “cleaning” and “Virus prevention services” are provided to ensure government health guidelines are maintained.

Initial Recommendations:

- Persons who have symptoms of acute respiratory illness are recommended to stay home and not come to work until they are free of fever (100.4° F [37.8° C] or greater using an oral thermometer), signs of a fever, and any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines (e.g. cough suppressants). Employees should notify their supervisor and stay home if they are sick.
- Place posters that encourage staying home when sick, cough and sneeze etiquette, and hand hygiene at the entrance to your workplace and in other workplace areas where they are likely to be seen.
- Provide tissues and no-touch disposal receptacles for use by employees.
- Instruct employees to clean their hands often with an alcohol-based hand sanitizer that contains at least 60-95% alcohol or wash their hands with soap and water for at least 20 seconds. Soap and water should be used preferentially if hands are visibly dirty.
- Provide soap and water and alcohol-based hand rubs in the workplace. Ensure that adequate supplies are maintained. Place hand rubs in multiple locations or in conference rooms to encourage hand hygiene.

Should symptoms become evident:

- If they are seriously unwell and it is an emergency, call 000 immediately.
- Continue to keep the suspected infected person isolated (eg. in a different room).
- Wear a surgical mask if you have one and ask they also wear one.
- Call your local public health unit on 1300 066 055, they will assess the situation and advise on what to do next.
- If you can't contact the public health unit, see a doctor, preferably at a hospital emergency department, as soon as possible.
- Phone the emergency department before attending so they can make arrangements for when you arrive to prevent spread of infection to others.
- Do not travel on public transport, use taxis or ride-shares and do not attend any public places.

COVID-19 Cleaning Stages

STAGE 1 – Confirmed Case Remediation – “DOH” Terminal Cleaning

Should a member of your staff that has been present in your establishment test positive for the Corona Virus (COVID-19) the following steps are recommended for your establishment by the Australian Government Department of Health. This protocol is referred to as “Terminal Cleaning”.

***Extracted from the DOH guidelines.

Terminal cleaning is a complete and enhanced cleaning procedure that decontaminates an area following discharge or transfer of a patient with an infectious/communicable disease, sometimes also referred to as an 'infectious clean'. Terminal cleaning requires both thorough cleaning and disinfection for environmental decontamination.

Cleaning should be followed by or combined with a disinfectant process (see 2-step clean and 2-in-1 step clean below).

Ensure room is prepared prior to cleaning, remove medical equipment and patient used items.

- *Wear PPE – surgical mask, protective eyewear and gloves*
- *Change bed screens and curtains (including disposable curtains/screens) that are soiled or contaminated*
- *Damp dust all surfaces, furniture and fittings*
- *Clean windows, sills and frames*
- *Clean all surfaces of bed and mattress*
- *Mop floor*
- *Remove PPE and perform hand hygiene*
- *Clean all cleaning equipment and return it to the cleaners' room or storage area, discard any waste*
- *Perform hand hygiene*

2-step clean

Physical cleaning with detergent followed by disinfection with a TGA-listed hospital-grade disinfectant with activity against viruses (according to label/product information) or a chlorine-based product such as sodium hypochlorite.

2-in-1 clean (Utilised Method)

A physical clean using a combined detergent and TGA-listed hospital-grade disinfectant with activity against viruses (according to label/product information) or a chlorine-based product such as sodium hypochlorite, where indicated for use i.e. a combined detergent/disinfectant wipe or solution.

Method details:

Step 1 - Hand Detail clean of all horizontal and vertical surfaces paying special attention to “high touch points”. This hand detail cleaning is conducted by applying Ki-ose350 via a clean white rag. Including internal areas of fridges, microwaves and other joinery or furniture items “if” deemed applicable”.

Step 3 - A hand mop of the floors is completed using a Ki-ose350 mixture.

Step 3 – Steam clean of carpeted areas and soft furnishings with the application of Ki-ose350.

Note*** Any loose items deemed to be terminal are stored in yellow medical waste bags and disposed of at a clinical waste facility.

STAGE 2 – Confirmed Case Remediation – Extensive

We have conducted remediation services to multiple sites of different types, throughout these works the following “Extensive Remediation” procedure has been established at the request of clients wishing to ensure they have conducted the most all-encompassing and thorough sanitation of their facility. This process meets and **EXCEEDS** the government guidelines for COVID-19 cleaning requirements.

Method details:

Internal Areas

Step 1 – Ki-ose350 applied via a fogging machine that disperses chemical at an average of 5 – 20 microns allowing it to sanitise the air and access normally inaccessible areas of the internal space. The fogging machine disperses chemical for a period of time appropriate to completely fill the volume of space.

Minimum 15 Mins – adhesion period to allow chemical breakdown bio-films

Step 2 - Hand Detail clean of all horizontal and vertical surfaces paying special attention to “high touch points”. Hand detail cleaning is conducted with clean white rags and is for the purpose of removing the fogged chemical and any surface-based contaminants (dust, bodily fluids, dirt, grease, oil, etc)

Step 3 - Hand Detail clean of all horizontal and vertical surfaces paying special attention to “high touch points”. This hand detail cleaning is conducted by applying Ki-ose350 via clean white rags. Including internal areas of fridges, microwaves and other joinery or furniture items “if” deemed applicable.

Step 4 - A hand mop of the floors is completed using a Ki-ose350 mixture.

Step 5 – Steam clean of carpeted areas and soft furnishings (application of Ki-ose350 via fog in step 6)

Step 6 – Ki-ose350 applied via a fogging machine that disperses chemical at an average of 5 – 20microns allowing it to sanitise the air and access normally inaccessible areas of the internal space. The fogging machine disperses chemical for a time period appropriate to completely fill the volume of space.

1 Hour adhesion period prior to re-opening areas for normal operation

External Areas

Step 1 – Ki-ose350 applied via a pressure pack sprayer machine that disperses chemical at an average of 30-50 microns allowing it to make contact and adhere to all surfaces applied too. This application method ensures chemical particles are heavy enough to withstand external environments.

Minimum 15 Mins – adhesion period to allow chemical breakdown bio-films

Step 2 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. Hand detail cleaning is conducted with clean white rags and is for the purpose of removing the sprayed chemical and any surface-based contaminants (dust, bodily fluids, dirt, grease, oil, etc)

Step 3 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. This hand detail cleaning is conducted by applying Ki-ose350 via a clean white rag.

Step 4 – Ki-ose350 applied via a pressure pack sprayer machine that disperses chemical at an average of 30-50 microns allowing it to make contact and adhere to all surfaces applied too. This application method ensures chemical particles are heavy enough to withstand external environments.

1 Hour adhesion period prior to re-opening areas for normal operation

Notes***

- Any loose items deemed to be terminal are stored in yellow medical waste bags and disposed of at a clinical waste facility.
- In some circumstance’s methodology is amended to suit items and or environment but a 2-stage application of Decon7 process is maintained as a minimum to ensure compliance.

Chemical Details:

We utilise Ki-ose350 when completing COVID-19 cleaning tasks. This chemical has a long history of sanitising commercial aircraft worldwide and is compliant with the Australian Government COVID-19 cleaning and disinfecting requirements. The chemical is environmentally friendly and utilised in areas such as:

- Food preparation and processing plants
- Hospitals and aged care facilities
- Early learning centres (childcare)
- Airports, Restaurants & Hotels
- Trains, buses and ferries
- Commercial, industrial and retail spaces
- Warehouses and freight forwarding facilities

Ki-ose350 is both a detergent and disinfectant enabling a single application method to be utilised, once the chemical has been applied either via fogging or by hand, an adherence time of 10-15 mins is required to achieve a decontaminated surface.

Important to understand: *The use of a single touch (application) chemical is very important, the chemical must be a “disinfectant and detergent” in one, with certified confirmation that the chemical when applied in a fogging machine will both break down the bio-film and kill the virus with-in via a single application with a specified adherence time after.*

The virus is not just sitting on a surface waiting to be killed, its suspended in a bio-film or mucus that must be broken through/deteriorated before the disinfectant properties of the chemical can sanitise and kill the virus cells.

RMM GROUP - Virus Remediation Rates

0-500m2		\$ 1,800.00
<i>In Addition to the specified M2 rates</i>		
Site size range M2		Per M2
501	700	\$3.69
701	2000	\$3.13
2001	5000	\$2.96
5001	10000	\$2.00
10001	20000	\$1.65
20001	+	\$1.27

***All pricing is ex GST

***Pricing based on 3m ceiling height

Service Report

Location:

Job Date: Tuesday 7/4/2020

Project Manager:

Events: **Previous: SR01246**

“At approximately 12.00pm Sunday the 5th of April 2020 RMM Group received contact from X specifying that a confirmed case of COVID-19 had occurred at the X – X job site in X

RMM Group project manager X attended the site at 1.30pm to discuss the works request with the X representatives.

X representatives, RMM Group and all concerned parties conducted a tour of the site office areas in which RMM Group were shown the areas the infected contractor had potentially attended.

Upon completion of the tour, remediation works to the site office areas and areas of the construction site were initiated at 2pm following the RMM Group Methodology.

Remediation works were completed at 12am and RMM Group vacated site. 2 x 240L bins of contaminated waste were removed from site.”

Previous: SR01247

RMM Group attended site at 5.45pm Monday the 6th of April to continue works as per the direction given on Sunday the 5th of April by X representatives.

Works continued to both the site office areas and the construction site under the direction of RMM Group Project manager Berhan Zraika.

Works were halted at 2.30am Tuesday the 7th of April and RMM Group Vacated site. 3 x 240L bins of contaminated waste were removed from site.

Current: SR01248

RMM Group attended site at 2.30pm Tuesday the 7th of April to continue works as per the direction given on Sunday the 5th of April by X representatives.

Works continued to both the site office areas and the construction site under the direction of RMM Group Project manager Berhan Zraika.

Works were halted at 12.00am Wednesday the 8th of April and RMM Group Vacated site. 2 x 240L bins of contaminated waste were removed from site.

Methodology:

Decon7 is considered an all in one detergent and disinfectant chemical that once mixed and applied breaks down contaminants leaving the surface or area safe and sanitised.

Internal Areas

Step 1 - Ki-ose 350 applied via a fogging machine that disperses chemical at an average of 5 – 20 microns allowing it to sanitise the air and access inaccessible areas of the internal space. The fogging machine disperses chemical for a time period appropriate to completely fill the internal space.

Minimum 30 Mins – adhesion period to allow chemical breakdown surface contaminants

Step 2 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. Hand detail cleaning is conducted with clean white rags and is for the purpose of removing the fogged chemical and any surface-based contaminants (dust, bodily fluids, dirt, grease, oil, etc)

Step 3 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. This hand detail cleaning is conducted by applying Decon7 and wiped down with clean white rags. Including internal areas of fridges, microwaves and other joinery or furniture items “if” deemed applicable. Any loose items deemed to be terminal are disposed of in double bags and at a clinical waste facility.

Step 4 - A hand mop of the floors is completed using a Ki-ose 350 mixture.

Step 5 - Ki-ose 350 applied via a fogging machine that disperses chemical at an average of 5 – 20microns allowing it to sanitise the air and access inaccessible areas of the internal space. The fogging machine disperses chemical for a time period appropriate to completely fill the internal space.

2 – Hour adhesion period for chemical to become a PH Neutral residual barrier for re-contamination

Step 6 – Installation of Air-scrubbing equipment for a period of time applicable to remove all airborne particles from the affected area.

External Areas

Step 1 - Ki-ose 350 applied via a pressure pack sprayer machine that disperses chemical at an average of 30-50 microns allowing it to make contact and adhere to all surfaces applied too. This application method ensures chemical particles are heavy enough to withstand external environments.

Minimum 30 Mins – adhesion period to allow chemical breakdown surface contaminants

Step 2 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. Hand detail cleaning is conducted with clean white rags and is for the purpose of removing the sprayed chemical and any surface-based contaminants (dust, bodily fluids, dirt, grease, oil, etc)

Step 3 - Hand Detail clean of all horizontal and vertical surfaces likely to have received physical touch paying special attention to “high touch points”. This hand detail cleaning is conducted by applying Decon7 and wiped down with clean white rags. Any loose items deemed to be terminal are disposed of in double bags and at a clinical waste facility.

Step 4 - Ki-ose 350 applied via a pressure pack sprayer machine that disperses chemical at an average of 30-50 microns allowing it to make contact and adhere to all surfaces applied too. This application method ensures chemical particles are heavy enough to withstand external environments.

2 – Hour adhesion period for chemical to become a PH Neutral residual barrier for re-contamination

Note. In some circumstance’s methodology is amended to suit items and or environment but a 2-stage application of Ki-ose 350 process is maintained as a minimum to ensure compliance.

Summary:

All remediation works completed onsite were under the instruction, guidance and supervision of RMM Group's Project Manager Berhan Zraika who has 14 years' experience in chemical application, an experienced Ki-ose 350 applicator and is a certified Pest control specialist. All staff under the instruction of RMM Group were issued with the appropriate PPE equipment and maintained its use during the works.

It is RMM Group's opinion that the areas detailed at each of the site tours (and only these areas) received remediation works in line with the RMM Group methodology that surpasses the "Environmental cleaning and disinfection principles for COVID-19" set out by the Australian Government Department of Health.

The methodology includes the application of Ki-ose 350, an industry leading chemical utilized by governments and private industry professionals worldwide. Documents on Ki-ose 350 were supplied to X and approval to apply Ki-ose 350 provided prior to works being commenced.

RMM Group appreciate the opportunity to works with X. All representatives encountered during these works acted professionally and provided assistance were necessary that ensured the works went smoothly and the locations that received remediation works are safe for re-entry. ,