

THE FOLLOWING IS AN EXTRACT OF INFORMATION PROVIDED BY
STORM INTERNATIONAL

CORRECT AS OF 13 AUGUST 2020

Contact Information

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General Pricing Information

COVID-19 Deep Cleaning Rates

- Cleaning Supervisor - \$98.00/hour
- Senior Cleaner - \$98.00/hour
- Cleaner - \$98.00/hour
- Certificate of Compliance (one off cost) - \$35.00

**Notice of Engagement
Conditions**

- A minimum of 8 hours will be charged per site.

Other information provided

- Certificate of completion sample (see following)
- Further commercial background information (see following)



Infectious Diseases and Coronavirus Outbreak Procedure

Procedure Revision: 22nd July 2020

Purpose & Scope

The purpose of this procedure is to describe the process in instances where cleaning of areas is required upon suspected contamination of infectious diseases including coronavirus. This procedure is in place to ensure the safety of our staff, clients and members of the public. Storm also recognises that a well-planned and transparent infectious diseases procedure minimizes harm and ensures the correct practices are followed in relation to PPE and minimization of transfer.

Responsibility

Top management are required to ensure that all workers of Storm have access to its infectious diseases and coronavirus process.

What Storm Will Do

Storm will adopt the following procedure when infectious disease cleaning is required.

1. Client will alert Storm of the requirement to carry out an infectious disease clean.
2. Specialized team of cleaners will be called in and provided disposable coveralls/ aprons, disposable nitrile gloves, safety glasses, boot covers and minimum P1 face masks. They will also be provided a black garbage bag to dispose of the items with once used.
3. There is required to be a minimum 2 - 8 hours isolation of site, dependent on severity and size of building, when a confirmed COVID-19 has been identified before our cleaning team can attend site to carry out the outbreak clean.

For example modular office with minimal ventilation approximately 4 hours, larger open area office approximately 3 hours, large shed area well ventilated approximately 2 hours.

4. The building should be well ventilated as a safety measure for our cleaning team.
5. The cleaning team will carry out a deep clean of all surfaces with **Hypakleen** and **Germalene** dependent on location. The Safety Data Sheets will be located on the last pages of this document.
 - a. In a public space not including toilets **Germalene**, non-residual phenolic hospital grade disinfectant, will be used on all shared facilities, common areas and surfaces such as tables, benches, phones, seat legs, ticket dispensers, and computer equipment
 - b. In office facilities and public spaces with toilets **Hypakleen**, a chlorine based chemical, will be used in toilet and kitchen amenities

Use of Disinfection

- Use freshly made bleach solution and follow manufacturer's instructions for appropriate dilution and use (see below for dilution instructions).
 - Wipe the area with bleach solution using disposable paper towels or a disposable cloth.
 - Dispose of gloves and mask in a leak proof plastic bag.
 - Wash hands well using soap and water and dry with disposable paper or single-use cloth towel. If water is unavailable, clean hands with alcohol-based hand rub.
6. The cleaning team will dispose of all PPE upon completion of the deep clean in black garbage bags off site.

This procedure is flexible and able to be used in various surroundings such as buses, markets, offices, warehouses and educational facilities.

Available Equipment

Storm have the following equipment available to be deployed for use on sites requiring outbreak cleaning or sanitisation cleaning.

- Pump Action Sprayer's which will be used in large areas requiring floors and walls to be disinfected
- Mops and Buckets
- Cloths
- Fogging Machines which are only used upon client request as these are beneficial for disinfection of airborne viruses and upon advice from the World Health Organisation (WHO) the current COVID-19 disease is mainly transmitted through droplets on surfaces
- Spray Bottles

How do you prepare the site?

Storm advises the following is carried out prior to an outbreak clean being carried out.

- Ensure the site is isolated for the appropriate timeframe as specified above
- Clear all paperwork from desks
- Remove sticky notes from computer monitors and walls
- Clear away all containers and utensils in kitchen area
- Remove small items from floor to provide clear access
- Removal of food in the infected area, if they are unable to be removed they will need to be covered with plastic wrap ensuring they are completely protected from the chemicals to be used

What to do after the clean?

Storm advises the following to be carried out after the clean.

- Re-entry to the site after 1 hour ensuring ventilation throughout the area
- Any areas with moisture still present should be wiped down with a paper towel and disposed of ensuring there is no direct contact with hands or face
- Remove any plastic wrap on food and dispose of

An example of cleaning specifications that will be carried out is listed on the following page.

Specification	Sanitisation Clean	Outbreak Clean
Storm COVID Check List, SWMS, Toolbox Talk and Procedure to be provided		
Kitchen Amenities		
Clean all work surfaces, benches, shelving, doors, cupboard fronts, storage areas, sinks and splashbacks	√	√
Clean top, front and sides of Fridge/s and Freezer/s	√	√
Clean interior of fridge/s and freezer/s		√
Wipe down all un-open milk containers and dispose of all used containers of milk and anything else that will spoil over the shutdown period (Do not throw out any Tupperware containers just empty and wash)		√
Clean exterior of microwave/s, portable ovens, kettles, toasters, sandwich presses and like items	√	√
Sanitise clean all food contact surfaces (including such items as utensils, equipment, crockery, cutlery boards, bowls and cutlery, etc)		√
Spot clean vinyl corners, junctions, gaps		√
Toilet Amenities		
Clean all Toilet and Bathroom areas including toilet bowls, toilet seats, hand wash basins and floors		√
Clean all Toilet and Bathroom areas including tap/s, handles, door faces and edges, door handles, toilet flush buttons/ handles	√	√
Clean all hand dryers and dispensers	√	√
Spot clean vinyl corners, junctions, gaps, around toilet pans, waste pipes and similar areas where mopping are not fully effective		√
Glass		
Clean all mirrors and glass on all doors, partitions, louvres and windows		√
Offices		
Clean office area horizontal and touch surfaces including desks, window sills, cupboards and benches	√	√
Clean computer screens, keyboards, mouse and telephones on all desks		√
Disinfect all hard-based chairs including arm rests, backs and adjusters		√
Floors		
All carpet to be vacuumed and steam cleaned at a minimum of 70 degrees		√
All hard floors to be swept, mopped and sanitised		√
Buses		
Clean all interior windows & window sills		√
Clean all side panels including front panel		√
Clean side panels of stairwell		√
Clean all handrails	√	√
Clean all seat frames	√	√
Clean all side seat rails	√	√
Cleaning ceiling and all hatches		√
Clean rear panel of seats	√	√
Wipe down ticket machine	√	√
Wipe down drivers compartment and dashboard	√	√
Wipe steering wheel and hand brake lever	√	√
Mop stairwells		√
General		
All soft furnishings must be steam cleaned at a minimum of 70 degrees		√
Any linen onsite needs to be placed into a bag to be taken for dry cleaning		√

Specification	Sanitisation Clean	Outbreak Clean
Print Sites		
In addition to the above specifications a clean of all consoles and control panels on printing and publishing equipment and radios		√
Cleaning Equipment		
All cleaning equipment to be laundered using hot water and completely dried before re-use. This includes PPE such as vests, reusable glasses , etc	√	√
Buckets are to emptied and cleaned with a new batch of disinfectant and allowed to dry completely before re-use	√	√

All members of the cleaning team will have completed appropriate **WHS Training, Toolbox Talks and SWMS** as well hold **BSCAA accredited infectious disease cleaning certificates** and are fully aware of the situation and importance of ensuring all protocols are adhered to.

Storm has utilized many resources regarding the above procedure including the below link from the health.gov.au website.

<https://www.health.gov.au/sites/default/files/documents/2020/03/environmental-cleaning-and-disinfection-principles-for-covid-19.pdf>

In addition to the above link, Storm utilizes readily available information direct from the World Health Organisation (WHO)

https://www.who.int/health-topics/coronavirus#tab=tab_1

Health Advice Contact Number

If you suspect there to be a case of COVID-19 on your site please contact your **Local Public Health Unit** for further instruction

In case of any symptoms please contact Health Direct on **1800 022 222**

For General Advice please contact **1800 020 080**

STORM Emergency Contact in case of after-hours request

Name	Position	Number
Ramina Younan	VIC State Manager	0406 754 467
George Moushi	NSW Contract Manager	0409 979 030
Jot Singh	SA State Manager	0448 456 121
Anthony Samual	QLD State Manager	0413 553 350
Ranjodh Sandhu	WA & NT State Manager	0433 367 388
Johny Nikola	National Operations Manager	0415 499 209
Maria Younan	General Manager	0410 448 588
Simone Pavez	National Compliance Manager	0432 009 038

Response Times

Storm International can deploy a cleaning team to site within 2 hours of a request being made via phone or email.

Please ensure the requirement of the site being isolated has been carried out so as to ensure our timeframes can be met.



STORM

INTERNATIONAL

Confirmation of COVID-19 outbreak clean at [REDACTED]

To Whom It May Concern,

This certificate is to advise that a COVID-19 Outbreak Clean was carried out at [REDACTED] on Tuesday 11th August 2020.

This sanitisation clean was carried out according to Public Health instructions using hospital grade disinfectants Viraclean and Oxivir – TB, along with chlorinated chemical Bleach.

All carpeted areas including rugs and soft furnishing were steam cleaned using a twin 2-stage motor unit which has high-powered suction and a separate extraction tank for a more hygienic clean. The steam tip temperature maintains at a minimum of 71.1°C which meets VIC health requirements.

All staff carried out works according to Public Health and Storm Policy and Procedures. PPE is TGA approved and all materials were disposed of. Laundry items have been removed off site for dry cleaning.

Simone Pavez
National Compliance Manager

Ramina Younan
VIC/ TAS State Manager